



CENTRAL TEXAS REGIONAL
MOBILITY AUTHORITY



Public Meeting Report

Community Listening Sessions

January 2026

Documentation of Public meeting

Project Location

Travis and Bastrop counties

290 Extension Project

CSJs: 114-02-123, 0114-03-111, 0114-04-083

Project Limits

US 290 between SH 130 and SH 95 South, covering approximately 15 miles

Meeting Locations

In-person, Manor at Early Learning Center

In-person, Elgin at Austin Community College, Elgin Campus

Online Public meeting at

<https://www.mobilityauthority.com/projects-programs/projects/290extension/>

Meeting Dates and Times

In-person, Manor on Tuesday, Sept. 23, 2025, from 5:30 – 7 p.m.

In-person, Elgin on Thursday, Sept. 25, 2025, from 5:30 – 7 p.m.

Online Public meeting from Tuesday, Sept. 9 – Friday, Oct. 10, 2025

Translation Services

Translation services were offered in the public meeting notice and provided at both meetings. Spanish-language materials were available in print at the meetings, as well as on the project website and through the online survey. A dedicated telephone hotline for Spanish speakers was also offered.

Elected Officials in Attendance

In-person, Manor: 5

In-person, Elgin: 4

Total Number of Attendees (approx.)

In-person, Manor: 100

In-person, Elgin: 150

Online: 2,150 survey website views

Total Number of Commenters

In-person, Manor: 13 written comments, 52 roll plot comments, 25 vision board comments

In-person, Elgin: 21 written comments, 109 roll plot comments, 38 vision board comments

Online: 1,079 form submissions, 615 map pins

Contents

Comments Matrix

Notices Provided

Public Meeting Information



Contents

COMMUNITY LISTENING SESSIONS 4

COMMENT/RESPONSE ANALYSIS 4

 Overview of Feedback 4

 Comment Data Log 5

 Top Comment Themes and Topics 6

 Online Survey Results 14

NOTICES PROVIDED 20

 Mobility Authority and TxDOT Webpage Notices 20

 Elected Official Email 20

 Interested Parties Email 22

 Letter and Postcard to Property Owners and Occupants 22

 Emails to Subscribers 23

 Mobility Authority Media Alerts 23

 Display Ads 23

 Virtual Outreach 24

 Dynamic Message Signs Along US 290 24

 Flyer Distribution 25

PUBLIC MEETING INFORMATION 27

 In-Person Public Meeting Documentation 27

 Virtual Public Meeting Documentation 29

Community Listening Sessions

The Central Texas Regional Mobility Authority (Mobility Authority) engaged directly with a combined 250 community members through two in-person community listening sessions: one in Manor at the Early Learning Center on Sept. 23, 2025, and one in Elgin at the Austin Community College (ACC) campus on Sept. 25, 2025. Attendees could view project informational materials, interact with roll plot maps to provide location-based input, talk to project team members to get questions answered, and provide overall project feedback via a survey and comment card option.

All materials were also available in an online Community Listening Session, which was live from Sept. 9 to Oct. 10, 2025, and received 2,150 pageviews.

Comment/Response Analysis

The 290 Extension Project's Community Listening Sessions generated robust public engagement, with more than 1,200 individual comments and feedback reflecting a wide range of community priorities and concerns collected between Sept. 9 to Oct. 10, 2025. Through a combination of online surveys, interactive mapping, written comment cards and in-person meetings, the project team gained valuable insights into the community's concerns and aspirations.

Overview of Feedback

Summarized below are the total number of feedback methods, individual comments received and written feedback analyzed.



| Feedback Collection Methods | Comments |
|--|----------|
| Comments Submitted in Survey | 559 |
| Mapping Comments (map pins, roll plots) | 530 |
| Public Inquiries (email, hotline, online form) | 32 |
| Written Comment Cards | 34 |
| Vision Board Comments | 64 |

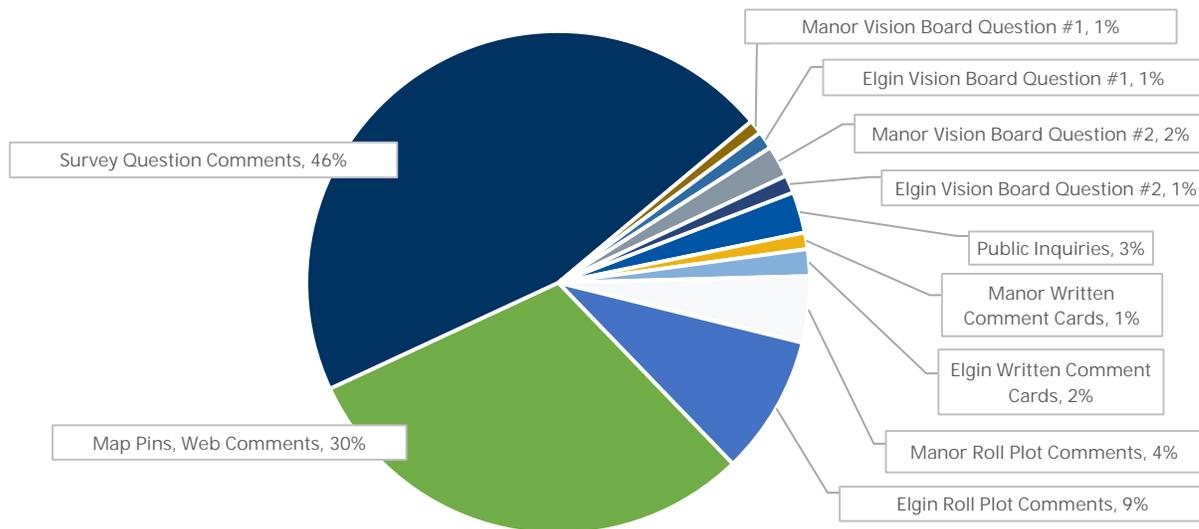
Comment Data Log

Comment data includes all feedback from the public received through project channels during the Community Listening Session timeframe (Sept. 9 to Oct. 10, 2025). The full comment log can be found in [Appendix A](#).

| Data Input Type | Feedback Date | Comments |
|--|-------------------------|--------------|
| Public Inquiries (email, hotline, online form) | Sept. 9 – Oct. 10, 2025 | 32 |
| Manor Written Comment Cards | Sept. 23, 2025 | 13 |
| Elgin Written Comment Cards | Sept. 25, 2025 | 21 |
| Manor Roll Plot Comments | Sept. 23, 2025 | 52 |
| Elgin Roll Plot Comments | Sept. 25, 2025 | 109 |
| Map Pins, Web Comments | Sept. 9 – Oct. 10, 2025 | 369 |
| Open-Ended Survey Question Responses | Sept. 9 – Oct. 10, 2025 | 559 |
| Manor Vision Board Question #1 | Sept. 23, 2025 | 11 |
| Manor Vision Board Question #2 | Sept. 23, 2025 | 25 |
| Elgin Vision Board Question #1 | Sept. 25, 2025 | 14 |
| Elgin Vision Board Question #2 | Sept. 25, 2025 | 14 |
| Total | Sept. 9 – Oct. 10, 2025 | 1,219 |

More than 75% of comments were submitted through online channels, with responses to the open-ended survey question alone accounting for nearly 46% of all feedback and mapping comments contributing another 30%. Additional feedback came from in-person activities, including Manor and Elgin roll plot comments (about 13% combined) and Manor and Elgin written comment cards (roughly 3%), as well as Manor and Elgin vision board questions, which together represented less than 6% of total comments.

Percentage of Total Comments



CLS = Community Listening Session

Top Comment Themes and Topics

Analysis of public comments revealed 21 recurring topics. Each comment was analyzed for keywords and phrases related to the topics identified and similar issues were grouped to reflect the main concern. These 21 topics were combined into the six theme groupings below:



1 Theme 1 - Traffic Flow and Congestion:

Public comments highlight significant traffic congestion and delays along the corridor, particularly during peak hours, with frequent bottlenecks and perceived unsafe driving conditions. Residents call for road widening, longer or additional turn lanes, improved merging areas, and better U-turn options to accommodate current and future traffic volumes. Problematic intersections and poorly timed traffic signals are cited as contributing to backups and risky behaviors. Additionally, drivers diverting through neighborhood streets to avoid congestion are raising safety concerns and increasing local traffic burdens.



| Theme 1 Topic | Description | Response |
|---------------------|--|---|
| Traffic Congestion | Severe traffic congestion, long delays, and bottlenecks occur along the corridor, especially during peak hours. Comments discuss current congestion concerns and future hopes for alleviating congestion. | This study will take into account existing and historical traffic patterns, as well as utilize CAMPO's 2050 travel demand model to develop traffic projections for 2055. These projections will inform design alternatives to meet the purpose and need of the project. |
| Lane Count/Widening | Road expansion is needed to accommodate current and future traffic volumes. Comments identify specific congestion-impacted areas and intersections, providing both location-specific suggestions and broad suggestions. | The Mobility Authority is considering enhancements to improve overall mobility through the extension of 290 Toll from its current end point near SH 130 in Travis County farther east to SH 95 South in Bastrop County. While the proposed improvements will be determined through this study, the initial concept envisions the addition of tolled mainlanes alongside the existing non-tolled general-purpose lanes. |
| Signal Timing | Short or poorly timed traffic lights contribute to backups and unsafe driving behaviors. Comments discuss traffic lights at specific locations that can use improved timing cycles to decrease congestion. | This study will review the issues at the existing signalized intersections to maintain traffic flow and improve safety, as well as consider enhancing cross streets with signalized intersections. This includes the possibility of new signals if warranted. Immediate signal timing concerns can be discussed with TxDOT by emailing ausinfo@txdot.gov , as they currently manage signal operations. |
| Intersection Design | Specific intersections are identified as problematic, with requests for redesigns to improve safety and flow. Comments include suggestions to change the current design of specific intersections and calls to action to address unsafe intersections. | This study will review intersection design and include enhancements for traffic flow and safety along the 290 corridor. Community feedback will help shape the best design alternatives for intersection upgrades. As the schematic and environmental study proceeds, plans will be developed and shared with the community through upcoming public engagement, as well as on the project website. |



| Theme 1 Topic | Description | Response |
|---------------------------|---|--|
| Turn Lanes/Merging Issues | Longer or additional turn lanes and better merging areas are needed to reduce backups and improve safety. Comments often cite consistent issues merging and accessing turning lanes along the corridor. | Turn lanes and merging conditions will be considered in the design alternatives for the corridor. Community feedback will help shape the best design alternatives. As the schematic and environmental study proceeds, plans will be developed and shared with the community through upcoming public engagement opportunities, as well as on the project website. |
| Cut-Through Traffic | Drivers often use neighborhood streets as shortcuts to avoid congestion, increasing local traffic and safety risks. Comments request additional corridors and relief routes to reduce the number of drivers using local roads as shortcuts. | The goal of the study is to increase capacity, throughput and safety on US 290 between SH 130 and SH 95 South, which may reduce the need for drivers to cut through on side streets. |
| U-Turns/Turnarounds | More or improved U-turn and turnaround options are needed for safer and more efficient travel. Comments highlight current conditions; the lack of U-turns and turnarounds requires drivers to drive further distances to turn around. | U-turns will be considered in the design alternatives for the corridor. Community feedback will help shape the best design alternatives. As the schematic and environmental study proceeds, plans will be developed and shared with the community through upcoming public engagement, as well as on the project website. |

2 Theme 2 - Property Access and Connectivity

Public input emphasizes the need for improved access and connectivity between neighborhoods, businesses, and highways, including more entry/exit ramps and overpasses to ease traffic flow and enhance safety. Clearer signage and lane markings are requested to reduce confusion. Maintaining access to local businesses during and after construction is a priority, along with ensuring adequate parking near commercial and public areas. Residents also express concern about potential impacts on property, home values, and land use resulting from road projects.



| Theme 2 Topic | Description | Response |
|--|--|--|
| Overpass/Flyover/ Grade Separation | Requests are made for overpasses or flyovers to bypass stoplights and improve traffic flow and safety. Many comments also reference overpasses, flyovers, or tunnels as suggested solutions. | The use of elevated flyovers and/or tolled lanes to bypass stoplights will be considered as a part of these design alternatives. Community feedback will help shape design alternatives. As the schematic and environmental study proceeds, plans will be developed and shared with the community through upcoming public engagement, as well as on the project website. |
| Business and Neighborhood Access | More or improved access points, suggestions for entry/exit ramps, and better connectivity between neighborhoods, businesses, and the highway are requested. Maintaining or improving access to local businesses and shopping centers during and after construction is a priority. Increasing access to these services remain a priority. | Access to local businesses will be considered as a part of this study. The number of non-tolled lanes and business access will be maintained after construction. Lane closures could be possible to accommodate activities during construction, but the team will maintain business access and coordinate with the business community throughout construction. The team will continue to engage with the community throughout this study to help shape the best design alternatives and communicate during the construction process. |
| Directional Signage | Better signage and clearer lane markings are needed to reduce confusion, deter crashes, and improve safety. | The goal of the study is to increase mobility and safety on the corridor. Signage and striping components of the roadway will be considered in the design alternatives for the corridor. |
| Property Impacts/Home and Land Value | Road projects may affect property, home values, or land use, causing concern for residents. | The corridor is constrained in the amount of existing right-of-way in many places. Community feedback will help shape the best design alternatives, and design alternatives will be developed to have the least impact on adjacent properties as feasible. |



3 Theme 3 - Project Funding

Public comments reflect mixed views on toll roads, with some residents supporting them to enable faster travel, while others oppose additional fees, particularly for local users who rely on the corridor for daily commutes.

| Theme 3 Topic | Description | Response |
|------------------|--|--|
| Toll/Paying Fees | The impact of tolls is discussed, with some supporting toll roads for faster travel and others opposing tolls for local residents. | Tolls help enable more expedient financing of construction costs, allowing for much faster construction and road opening than under the traditional, taxpayer-funded pay-as-you-go model. This study will evaluate congestion on US 290 and consider both tolled and non-tolled elements. Texas state law prohibits adding tolls to existing taxpayer-funded lanes. While many toll projects are constructed in existing highway corridors, the amount of existing non-tolled lanes are preserved and are often enhanced. The number of existing non-tolled lanes on US 290 would not be reduced if the 290 Toll is extended east through Manor and Elgin. Commuters will have access to the same number of free lanes as they do today, along with the option to take 290 Toll. |



4 *Theme 4 - Multimodal Transportation and Public Transit*

Public comments call for expanded public transportation options, such as buses or commuter rail, to help reduce traffic congestion. There is strong support for safer and more connected pedestrian and bicycle infrastructure, including crossings, sidewalks, bike lanes, and multi-use trails.

| Theme 4 Topic | Description | Response |
|-------------------------------------|---|---|
| Public Transportation | Improved or additional public transportation options such as buses or commuter rail are suggested to reduce congestion. Many comments suggest that investing in public transportation may more effectively solve the issue of congestion. | The 290 Extension Project is studying the extension of the 290 Toll and is focused on mobility improvements and congestion relief, though transit will be considered as a part of this study. Mobility improvements are expected to benefit transit riders by making travel times more consistent and reliable. As delays are reduced and overall corridor performance improves, these changes may also encourage increased transit ridership by making public transportation a more dependable and attractive option. As with all Mobility Authority roads, transit vehicles ride free in the tolled lanes and avoid passing that cost onto their customers. We will coordinate with CapMetro and Austin Transit Partnership to support transit wherever feasible. Transit-specific improvement ideas can be shared with CARTS and CapMetro. |
| Pedestrian and Bicycle Improvements | Safer pedestrian crossings, sidewalks, bike lanes, and multi-use trails are needed to connect neighborhoods and businesses. Many comments address current pedestrian safety concerns, as well as future connectivity issues for non-vehicles. | As part of the Mobility Authority's commitment to multimodal and non-tolled improvements, the 290 Extension Project will consider pedestrian and bicycle infrastructure where feasible as a part of this study. |

5 *Theme 5 - Safety and Emergency Access*

Public comments express serious concerns about safety along the corridor, citing dangerous intersections, frequent crashes, and risks to drivers, pedestrians, and cyclists. Poor road design and congestion are said to delay emergency response times and impact access to schools, raising concerns for student safety. Additional issues include limited visibility at intersections and driveways, as well as the negative effects of new construction on sight lines.

| Theme 5 Topic | Description | Response |
|------------------------------|--|--|
| Safety/Crashes | Concerns are raised about dangerous intersections, speeding, unsafe driving, frequent crashes, and the overall safety of drivers, pedestrians, and cyclists. Many comments discuss the current safety concerns and provide suggestions to make the corridor safer in the future. | Safety is paramount to the Mobility Authority. A goal of this project is to improve safety along the corridor and will be a key consideration as a part of all design alternatives brought forth through this study. |
| Emergency Response | Congestion and poor road design delay emergency vehicles and response times. Comments discuss current congestion issues hindering the ability for emergency vehicles to respond. | The goal of the study is to increase mobility and safety on the corridor. As part of the environmental study and schematic design process, we are actively evaluating how potential improvements could enhance travel times and reduce delays for both commuters and emergency response vehicles. We will coordinate with emergency responders to gather feedback that will help us develop the design alternatives to meet the purpose and need of the project. |
| School Access/Student Safety | Traffic and road design impact school access and student safety, especially near school zones. Comments discuss current conditions and future considerations. | The goal of the study is to increase mobility and safety on the corridor. We will have communication, as well as meetings with the affected school districts, to gather feedback related to bus routes, safety and travel times that will help us develop the best design alternatives to meet the purpose and need of the project. |
| Visibility/Sight Lines | Comments discuss poor visibility at intersections or driveways, and the lack of adequate lighting along corridors. | The goal of the study is to increase mobility and safety on the corridor. As such, improving areas with poor sight lines and lighting will be key considerations as a part of the design alternatives brought forth through this study. |

6 *Theme 6 - Environmental and Community Impact*

Public comments reflect concerns about rapid growth and new developments outpacing existing infrastructure, creating pressure on transportation systems. Residents worry about the loss of green space, trees, and wildlife habitats due to road expansion. Increased traffic noise, especially from elevated roads, is also a concern, with requests for sound barriers and other noise mitigation measures to preserve quality of life.

| Theme 6 Topic | Description | Response |
|------------------------|--|---|
| Development/Growth | Rapid area growth, new developments, and the need for infrastructure to keep pace with population increases are frequently mentioned. Comments often discuss the rapid development of new neighborhoods and the potential for the existing infrastructure to be further overwhelmed. | As part of the environmental study and schematic design process, we will also utilize existing and historic corridor traffic volumes and CAMPO's 2050 travel demand model to develop traffic growth projections to 2055. The projections and local coordination will inform design alternatives that accommodate growth and meet the purpose and need of the project. This study will take into account existing and historical traffic patterns, as well utilize CAMPO's 2050 travel demand model to develop traffic projections for 2055. Additionally, we will work closely with Bastrop and Travis counties, as well as the cities of Manor and Elgin, to consider area development as this project progresses. |
| Environmental Concerns | Loss of green space, trees, and wildlife habitats due to road expansion is a concern. Comments request the protection of current and potential development of future green spaces. | The study will assess the direct and indirect impacts of proposed transportation improvements to the environment. This project would adhere to the National Environmental Policy Act which requires, to the fullest extent possible, that the policies, regulations and laws of the Federal Government (e.g., Endangered Species Act, Clean Water Act, etc.) be interpreted and administered in accordance with its environmental protection goals. If this project moves forward, the goal would be to remove as few trees as possible. The Mobility Authority is committed to planting trees along the corridor as part of the landscaping of this project. |



| Theme 6 Topic | Description | Response |
|----------------------|---|--|
| Noise/Sound Barriers | Comments discuss increase noise from traffic or proposed elevated roads is a concern, with requests for sound barriers or noise mitigation. | A noise analysis will be conducted along the corridor following the federally mandated process. Every construction project must follow state and federal guidelines related to noise. The study will consider both current and future traffic levels, as well as safety concerns, engineering feasibility and effectiveness of noise mitigation efforts. Results from this study will be shared with the public. |
| Project Support | Commenters expressed support for the project highlighting extreme congestion, frequent crashes, and worsening travel conditions. Comments frame the project as long overdue and view timely construction—whether through added lanes, overpasses, or toll-supported expansion—as essential to improving safety, commute reliability, and quality of life for Manor and Elgin residents. | Support for the project has been noted. |

Online Survey Results

Background

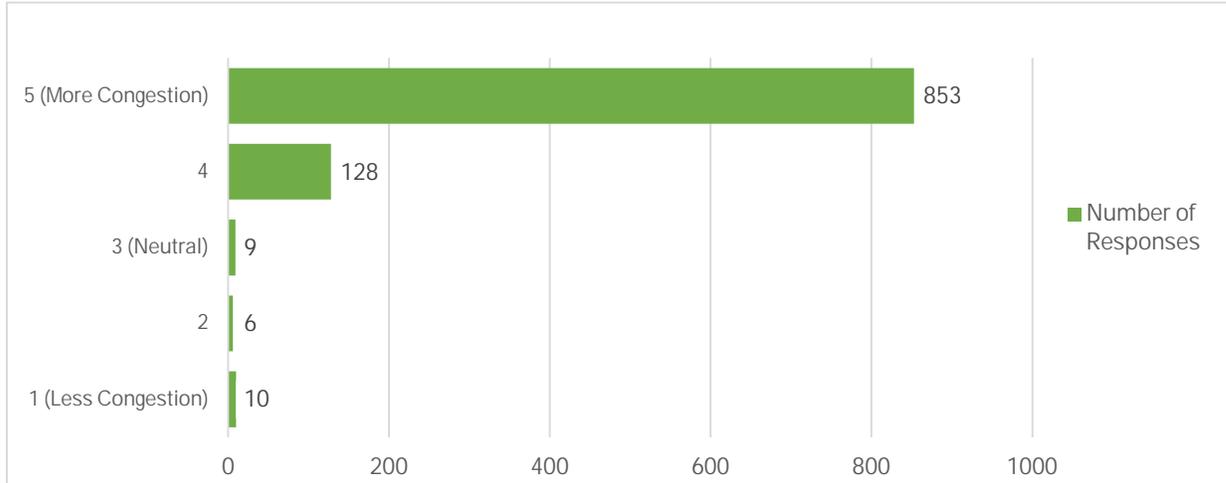
The Mobility Authority conducted an online survey as part of the Virtual Community Listening Sessions to collect information from community members. The survey was open to submissions from Sept. 9 to Oct. 10, 2025.

Key Takeaways

- ▶ Congestion and slow travel times are key concerns among the majority of respondents, and the primary issues they want to address.
- ▶ The vast majority of respondents (>90%) support making improvements in the area.
- ▶ A majority of respondents (59%) support tolling as a possible option. This number increases to 64% if adding tolled lanes means the roadway is built significantly sooner.
- ▶ 85% of respondents always or sometimes avoid traveling through corridor.
- ▶ 76% of respondents always experience delays in the corridor.
- ▶ 63% of respondents always feel stressed while traveling through the corridor.

Responses

1. How would you rate congestion in the study area?

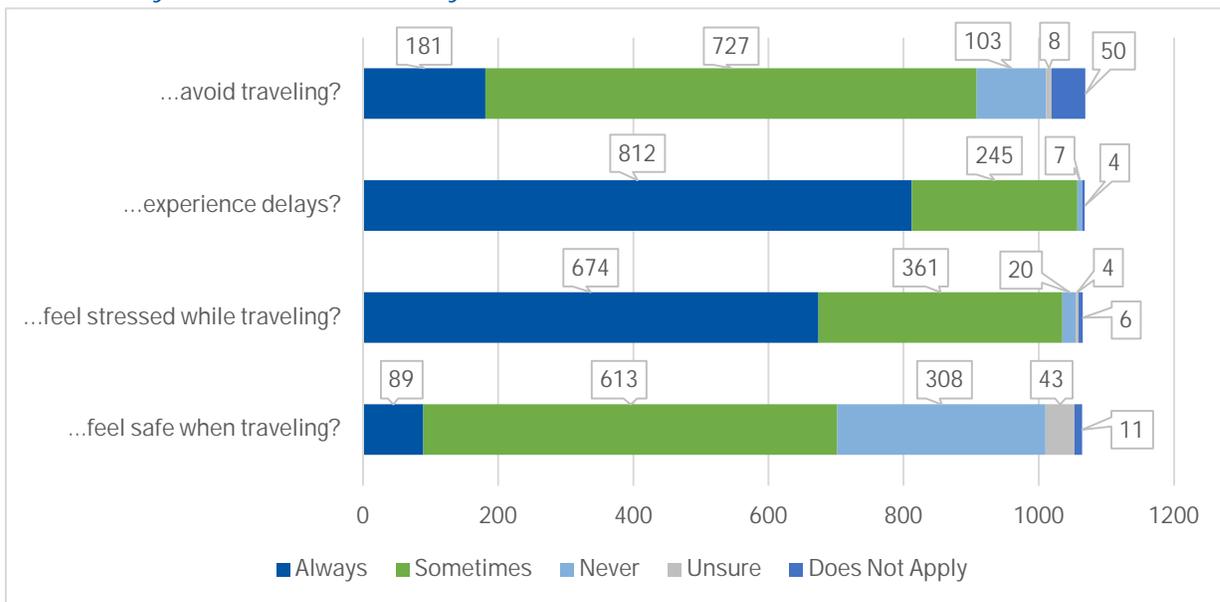


2. How do these impact you when traveling in the study area?

Note: For this question, respondents were asked to rank impacts in order of importance. The higher the weighted score, the higher respondents ranked the choice.

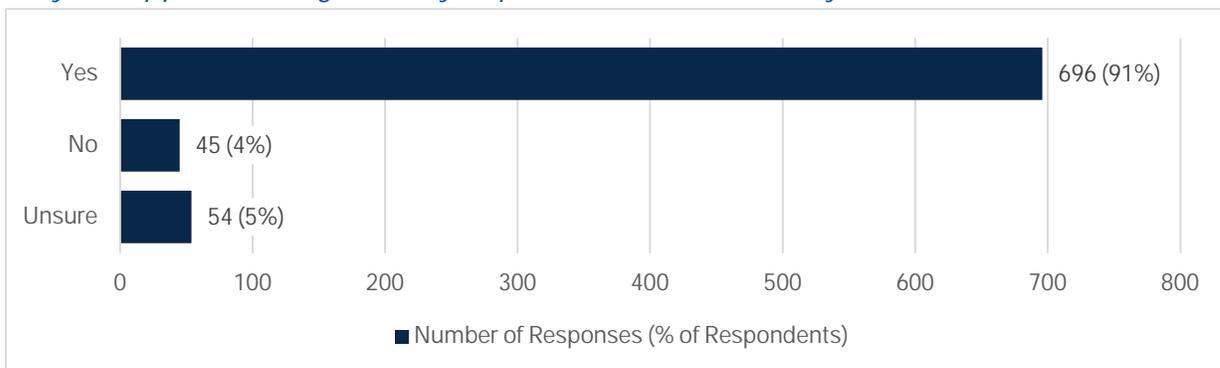


3. In the study area, how often do you ...



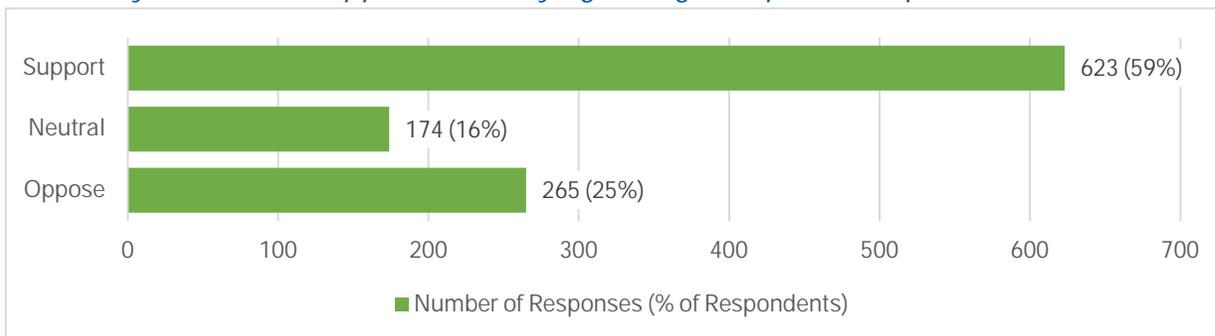
- ▶ 85% of respondents always or sometimes avoid traveling through corridor.
- ▶ 76% of respondents always experience delays in the corridor.
- ▶ 63% of respondents always feel stressed while traveling through the corridor.
- ▶ 30% of respondents never feel safe while traveling through the corridor.

4. Do you support making mobility improvements in this study area?

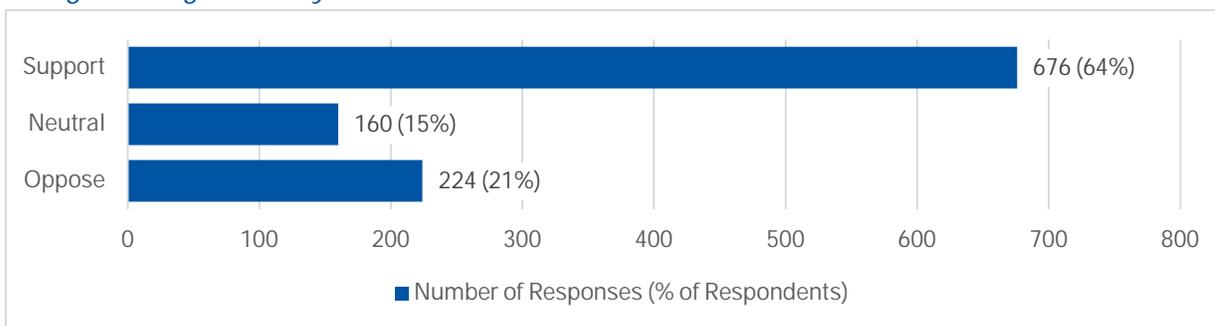




5. Describe your level of support for studying tolling as a possible option.



6. Describe your level of support if incorporating tolled lanes could result in the roadway being built significantly sooner.



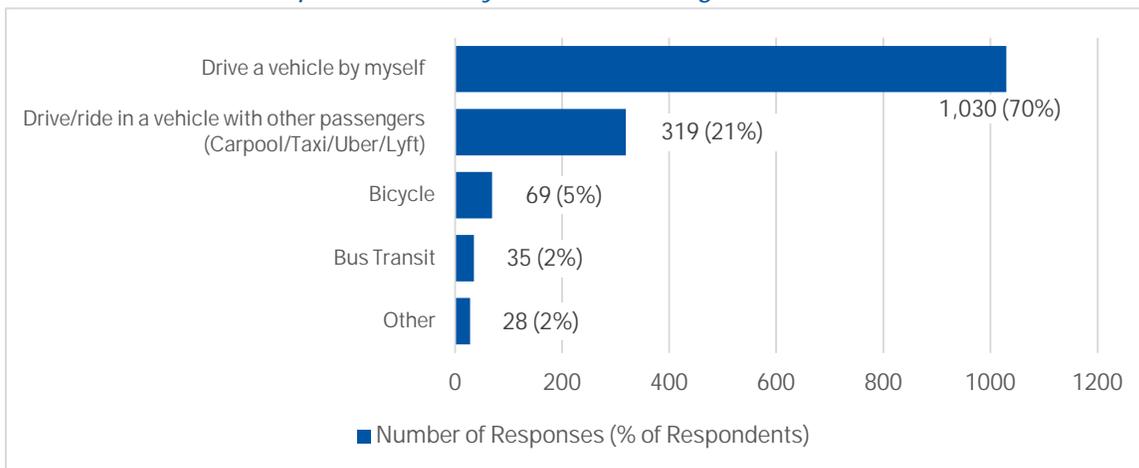
7. This study team is focused on several key objectives. Which are the most important to you?

Note: For this question, respondents were asked to rank impacts in order of importance. The higher the weighted score, the higher respondents ranked the choice.

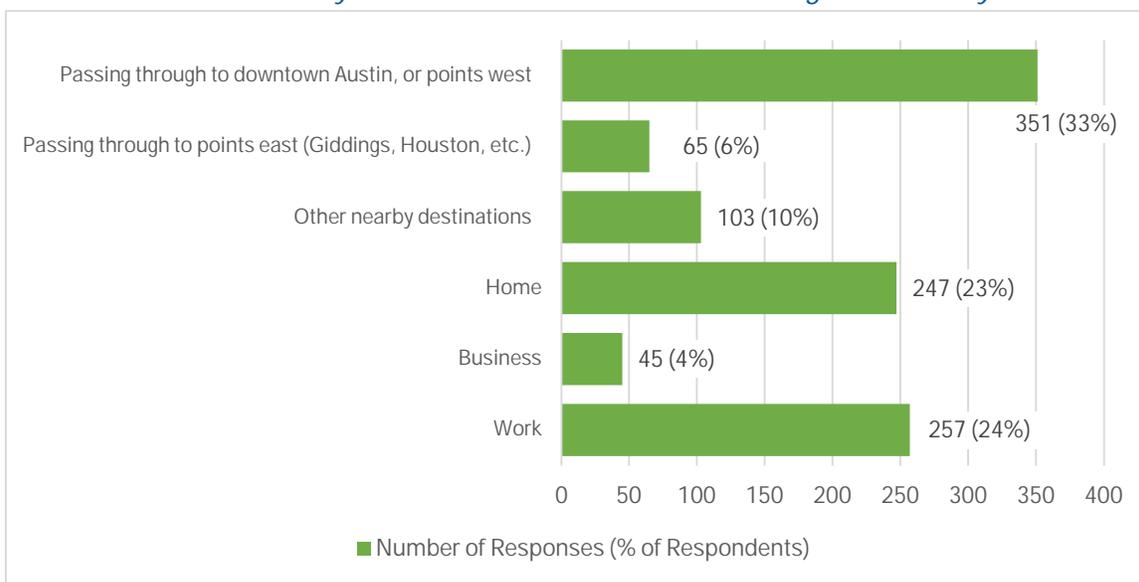




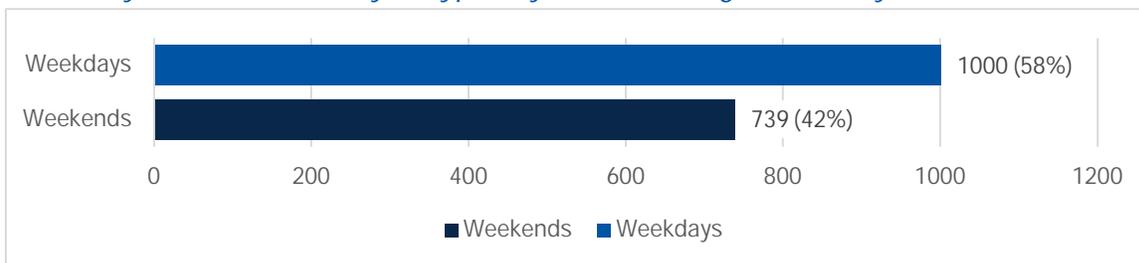
8. What modes of transportation do you use on a regular basis?



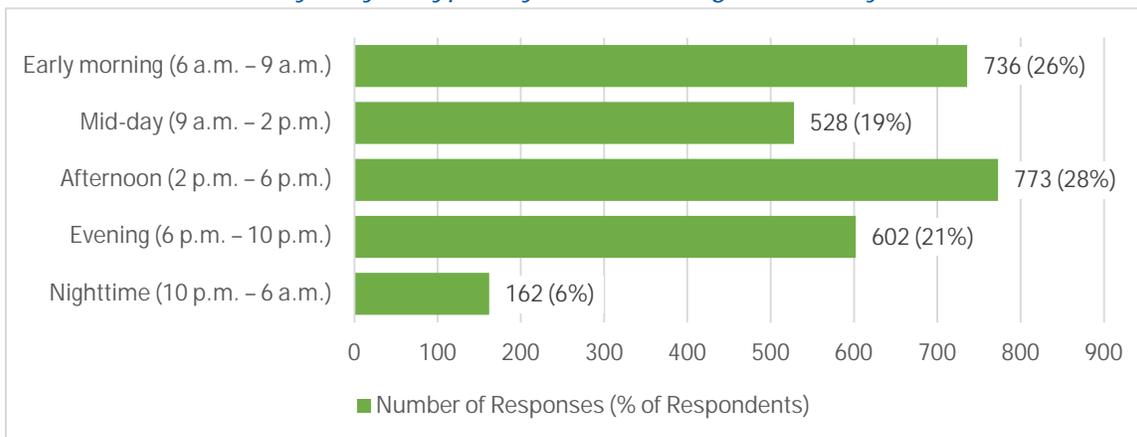
9. What is the destination you visit most often when traveling in the study area?



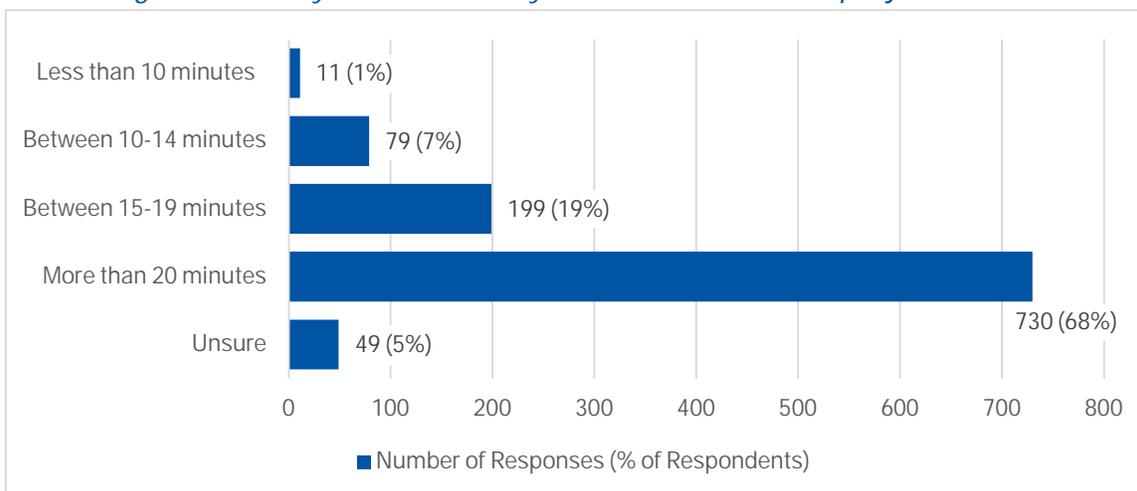
10. What days of the week do you typically travel through the study area?



11. What times of the day do you typically travel through the study area?



12. On average, how many minutes does your commute on the project corridor take?



Note: At the in-person meetings, respondents noted that travel times are frequently far greater than the upper threshold of 20 minutes in question 12.

Notices Provided

Two in-person Community Listening Sessions were hosted in Manor at the Early Learning Center on Sept. 23, 2025, and in Elgin at the ACC campus on Sept. 25, 2025 and virtually at <https://www.mobilityauthority.com/projects-programs/projects/290extension/> from Sept. 9 to Oct. 10, 2025. The following types of notifications were provided in advance of and during the Community Listening Sessions:

- ▶ Webpage updates
- ▶ Mailed notices
- ▶ Emailed notices
- ▶ Media alerts
- ▶ Newsletters
- ▶ Social media posts and ads
- ▶ Display ads in local newspapers
- ▶ Roadway signage
- ▶ Flyer distribution

Details of each type of notification follow and copies of each can be found in [Appendix B](#).

Mobility Authority and TxDOT Webpage Notices

Notices about the Community Listening Sessions were published on the 290 Extension Project page on the Mobility Authority's website and on TxDOT's Meetings and Hearings webpage. Webpage updates are documented in [Appendix B](#).

Elected Official Email

Elected officials were sent an email to participate in the in-person and virtual Community Listening Sessions on Friday, Aug. 8, 2025. An email with duplicate information was sent on Wednesday, Sept. 10, 2025. An example copy of the letter and the email are included in [Appendix B](#).

Meeting Notices Emailed to Elected Officials

| First Name | Last Name | Representing | Position |
|------------|------------|----------------|--------------------------|
| Andy | Brown | Travis County | Judge |
| Sally | Hernandez | Travis County | Sheriff |
| Jeff | Travillion | Travis County | Commissioner: Precinct 1 |
| Margaret | Gomez | Travis County | Commissioner: Precinct 4 |
| Gregory | Klaus | Bastrop County | Judge |
| Maurice | Cook | Bastrop County | Sheriff |
| Clara | Beckett | Bastrop County | Commissioner: Precinct 2 |

| First Name | Last Name | Representing | Position |
|-------------|------------|-----------------|--------------------------|
| David | Glass | Bastrop County | Commissioner: Precinct 4 |
| John | Kirkland | City of Bastrop | Mayor Pro-Tem |
| Cheryl | Lee | City of Bastrop | Council Member |
| Cynthia | Meyer | City of Bastrop | Council Member |
| Kevin | Plunkett | City of Bastrop | Council Member |
| Kerry | Fossler | City of Bastrop | Council Member |
| John | Kirkland | City of Bastrop | Council Member |
| Sylvia | Carrillo | City of Bastrop | City Manager |
| Vicky | Steffanic | City of Bastrop | Chief of Police |
| Christopher | Stone | City of Bastrop | Fire Chief |
| Christopher | Harvey | City of Manor | Mayor |
| Anne | Weir | City of Manor | Council Member |
| Maria | Amezcuca | City of Manor | Council Member |
| Sonia | Wallace | City of Manor | Council Member |
| Aaron | Moreno | City of Manor | Council Member |
| Deja | Hill | City of Manor | Council Member |
| Scott | Moore | City of Manor | City Manager |
| Ryan | Phipps | City of Manor | Chief of Police |
| Ryan | Smith | City of Manor | Fire Chief |
| Theresa Y. | McShan | City of Elgin | Mayor |
| Joy | Casnovsky | City of Elgin | Council Member |
| Arthur | Gibson III | City of Elgin | Council Member |
| YaLecia | Love | City of Elgin | Council Member |
| Chuck | Swain | City of Elgin | Council Member |
| Matthew | Callahan | City of Elgin | Council Member |
| Al | Rodriguez | City of Elgin | Council Member |
| Sue | Brashar | City of Elgin | Council Member |

| First Name | Last Name | Representing | Position |
|------------|---------------|--|----------------------|
| Forest Lee | Dennis | City of Elgin | Council Member |
| Issac | Turner | City of Elgin | Interim City Manager |
| Chris | Noble | City of Elgin | Chief of Police |
| Chris | Botello | City of Elgin | Fire Chief |
| Michael T. | McCaul | United States House of Representatives | U.S. Congressman |
| Pete | Sessions | United States House of Representatives | U.S. Congressman |
| Greg | Casar | United States Congress | U.S. Congressman |
| Stan | Gereds | State of Texas | Texas Representative |
| Sheryl | Cole | State of Texas | Texas Representative |
| Caroline | Harris Davila | State of Texas | Texas Representative |
| Charles | Schwertner | State of Texas | Senator |
| Sarah | Eckhardt | State of Texas | Senator |
| Lois W. | Kolkhorst | State of Texas | Senator |
| Ted | Cruz | United States Senate | Senator |
| John | Cornyn | United States Senate | Senator |

Interested Parties Email

Local organizations were emailed an invitation to participate in the in-person and virtual Community Listening Sessions on Sept. 10, 2025. A list of parties contacted is below. A copy of the email and included flyer can be found in [Appendix B](#).

Organizations

- ▶ Local City Offices
- ▶ Local Chambers of Commerce
- ▶ Local Independent School Districts
- ▶ Homeowner Organizations
- ▶ Property Owner Organizations
- ▶ Local Community College

Letter and Postcard to Property Owners and Occupants

Adjacent property owners and occupants were mailed a letter and postcard with the public meeting details on Sept. 2, 2025. Property owner information was obtained from Travis County Appraisal District and Bastrop County Appraisal District. There was a total of 526 property owners. An example copy of the letter and postcard can be found in [Appendix B](#).

Emails to Subscribers

Subscribers to the 290 Extension Project newsletter were sent project newsletters promoting the Community Listening Sessions on four separate occasions:

| Newsletter Date | Recipients | Click-Through Rates |
|-----------------|------------|---------------------|
| Aug. 26, 2025 | 505 | 14.5 |
| Sept. 17, 2025 | 622 | 10.8 |
| Sept. 22, 2025 | 706 | 7.2 |
| Sept. 30, 2025 | 707 | 4.6 |

Subscribers to the Mobility Authority's Expressway News were sent information regarding the public meeting on Aug. 26, 2025. At the time of these notifications, the Expressway News list had 33,580 subscribers. A short mention of the meeting was also included in the Sept. edition on Sept. 22, 2025, which went to 34,379 subscribers. Copies of all the emails sent to subscriber lists can be found in [Appendix B](#).

Mobility Authority Media Alerts

A media alert was sent on Sept. 8, 2025, to promote the public meeting. A copy of the alert is included in [Appendix B](#).

Display Ads

Display ads were published in the following editions of local newspapers:

| Newspaper | Date |
|-------------------|---|
| Community Impact | ▶ Monday, Sept. 1, 2025 |
| Elgin Courier | ▶ Wednesday, Sept. 3, 2025 ▶ Wednesday, Sept. 10, 2025 |
| The Manor Journal | ▶ Friday, Sept. 5, 2025 ▶ Friday, Sept. 12, 2025 |
| El Mundo | ▶ Thursday, Sept. 4, 2025 ▶ Thursday, Sept. 18, 2025 |
| La Voz | ▶ Monday, Sept. 1, 2025 ▶ Wednesday, Sept. 3, 2025 |

Tear sheets and copies of the digital ads and publisher's affidavits are included in [Appendix B](#).

Virtual Outreach

Information about the 290 Extension Project Community Listening Session was posted in several social media accounts between Sept. 2, 2025 and Oct. 10, 2025. This included promoted (paid advertising) posts on both YouTube and Facebook, gaining nearly 18,000 organic reach/impressions and more than 534,000 paid reach/impressions, a total of over 550,000 during the comment period. All social media posts plus three promoted posts (which included one English and one Spanish version on YouTube) can be found in [Appendix B](#).

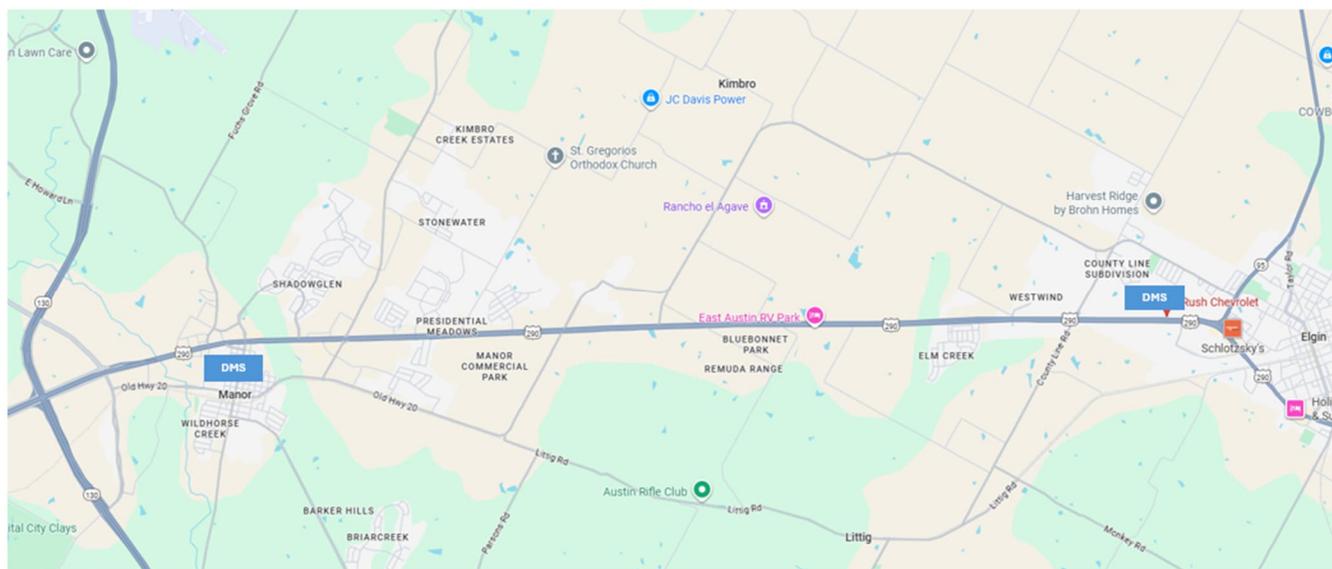
| Social Media Account | Post Quantity |
|--|---------------|
| @290Extension X handle | 6 |
| @CTXMobility X handle | 6 |
| Mobility Authority Facebook account | 6 |
| Mobility Authority NextDoor account | 1 |
| Mobility Authority's Instagram account | 1 |
| MobilityAuthCTRMA YouTube | 1 |

Dynamic Message Signs Along US 290

Dynamic message signs (DMS) advertised the Community Listening Sessions Sept. 5 to Sept. 25, 2025. Locations are listed below:

DMS Locations

- ▶ Eastbound US 290 just before Gregg Manor Road
- ▶ Westbound US 290 just east of Rush Chevrolet at 1395 US 290



Flyer Distribution

The team visited numerous locations across key commercial areas in Manor and Elgin on Sept. 4 and Sept. 5, 2025, to engage with local businesses and to gather community feedback. Many business owners mentioned they had already seen highway signs or advertisements in the local paper and were grateful to be included in outreach efforts. Most businesses were receptive and displayed the flyers in their storefronts, community boards, or news tables with some even requesting extra copies to share with friends and family. An example of the flyer is included in [Appendix B](#).

Manor

- ▶ Travis County Community Center at Manor*
- ▶ Starbucks
- ▶ Casa Garcia's
- ▶ Shipley's Donuts
- ▶ Maxine's Gumbo House
- ▶ 290 Café*
- ▶ ShadowGlen Golf Club*
- ▶ Post Office*
- ▶ Care Now Urgent Care
- ▶ Solar Nails & Spa*
- ▶ Goodwill
- ▶ Jupiter's Ice Cream
- ▶ Texaco
- ▶ ASCO Equipment
- ▶ ABC Infant Care
- ▶ Manor Beauty Bloc Supply & Salon
- ▶ Chevron Gas Station
- ▶ McDonald's
- ▶ Walmart Supercenter
- ▶ El Pollo Rico*
- ▶ Great Clips
- ▶ Eternal Faith Baptist
- ▶ HT Fitness
- ▶ Luxx Nail Bar*
- ▶ Commons at Manor (55+ Apts)
- ▶ NT Nails & Spa*

* Posted in storefront, community board, or news table.

Elgin

- ▶ Elgin Public Library*
- ▶ Millie's on Main
- ▶ Jeanette Shelby Realty
- ▶ Dollar General
- ▶ Smoking Burnouts
- ▶ Elgin Emporium
- ▶ Lion's Club Thrift Shop
- ▶ The Owl Wine Bar & Home Goods Store
- ▶ HT Fitness
- ▶ Elgin Donuts
- ▶ Rocky Road Printing
- ▶ Elgin Medicine Shop
- ▶ Pizza Hut
- ▶ Hong Kong Restaurant
- ▶ All That Laundromat
- ▶ H'Nail Salon



- ▶ Colorworks Salon
- ▶ Edward Jones, Jay Sutton
- ▶ The Clever Tiger: Art Studio and Gallery
- ▶ Dance Elgin Studio
- ▶ Body + Shine Wellness
- ▶ Off-The-Rails: Sweets & Treats
- ▶ Independence Title
- ▶ Elgin Dry Goods
- ▶ Remember Me Tattoos
- ▶ State Farm, Robert Ndegwa
- ▶ Dorothy's Jewelry & Gift Shop
- ▶ Rosado Insurance Agency
- ▶ Lucy's Kitchen
- ▶ The Phoenix Kingdom
- ▶ To The Point Knife Shop
- ▶ Prosperity Bank
- ▶ ATX Jerky
- ▶ Carmona's Western Wear*
- ▶ New Bohemian/NewBo*
- ▶ Texas Horsemen's Partnership
- ▶ McShan's Barber Shop
- ▶ Lo-fi Coffee
- ▶ Giant Printing
- ▶ The Painted Raven: Fabrics, Crafts & Gifts
- ▶ El Maguey Mexican Restaurant*
- ▶ Things Celtic
- ▶ The Elgin Courier
- ▶ Aviator Pizza*
- ▶ H&R Block
- ▶ Jay's Technical Inst., School of Barbering
- ▶ Elgin Pediatrics
- ▶ No Stone Unturned: Rock & Gift Shop
- ▶ RadioShack
- ▶ Subway
- ▶ Family Dollar
- ▶ Jalisco Mexican Restaurant
- ▶ O'Reilly Auto Parts
- ▶ Check n' Go
- ▶ Lone Star Pediatric Dental & Braces
- ▶ Vapor Maven
- ▶ Legacy Nails & Lashes
- ▶ Domino's
- ▶ The UPS Store
- ▶ Anytime Fitness
- ▶ The Nutrition Hub
- ▶ Little Beijing
- ▶ Smilepoint Dental Care
- ▶ Little Caesars Pizza
- ▶ Cricket Wireless
- ▶ Myer's Elgin Smokehouse
- ▶ Morelia Mexican Restaurant
- ▶ First National Bank of Bastrop*
- ▶ ACE Hardware
- ▶ Elgin General Store

* Posted in storefront, community board, or news table.

Public Meeting Information

The in-person Community Listening Sessions were hosted on Sept. 23, 2025, in Manor, Texas at Manor Elementary Early Learning Center from 5:30 – 7 p.m., and Sept. 25, 2025, in Elgin, Texas at Austin Community College, Elgin Campus Center from 5:30 – 7 p.m. The online Community Listening Session was available from Sept. 9 to Oct. 10, 2025. One hundred stakeholders signed in to the in-person Community Listening Session in Manor and 150 stakeholders signed in to the in-person Community Listening Session in Elgin. The sign-in sheets for each meeting can be found in [Appendix C](#).

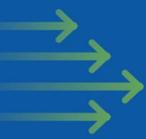
During the Virtual Community Listening Session period, 1,079 stakeholders submitted online form submissions and 615 map pins.

In-Person Public Meeting Documentation

The two in-person Community Listening Sessions provided the same exhibit boards, roll plots, project overview video, vision boards, and stations to complete the online survey and written comment cards. Access was also available to view and discuss with 27 members of the project team including subject matter experts for topics presented. All materials were in English and Spanish, and seven bilingual members of the project team were present at each meeting. Static materials from the in-person public meetings are documented in [Appendix C](#).

The following handouts were available in English and Spanish:

- ▶ Fact sheet
- ▶ Comment cards
- ▶ Survey card



Manor: Community Listening Session



Elgin: Community Listening Session





Virtual Public Meeting Documentation

The Virtual Community Listening Session was available from Sept. 9 to Oct. 10, 2025. Screen captures of the virtual public meeting, documents available for download, and the online survey are documented in [Appendix D](#).

The following handouts and exhibits were provided:

- ▶ Project website
- ▶ Fact sheet, English and Spanish
- ▶ Boards, English and Spanish
- ▶ Roll plots
- ▶ Project overview video, English and Spanish
- ▶ Online survey, English and Spanish